

# 1 Fill VA 1

Tucson VA (SAVAHCS)

VA 1 (Tucson) sent me medicine on May 9, 2013: I believe it was done outside the normal channels because it is not recorded in <https://www.myhealth.va.com>

The labels on the the bottles say "Provider: R. Schmeling (my provider) and "Last Refill" and "Fill: 4 of 4" and all the enclosed refill request forms say "No Refills Remaining" and "Fill: 4 of 4". But there was no fill 1, 2, or 3 of 4. Only 1 fill is sent but the "Refill: 4 of 4" label makes it appear as if 4 fills were sent.

The VA web site shows there are 0 refills remaining on May 6 and 0 refills remaining on July 1. It is not possible for 4 refills of 90 days each to occur in the 56 days between May 6 and July 1.

Why send 1 fill but making it appear as if 4 fills were sent?

May 6, 2013



**Refill Prescription Information  
(Active Prescriptions of ANTHONY OCONNELL)**

Last updated [05/06/2013 at 1633]

[Help](#)

| Refill Status     | Refill Submit Date | Fill Date | Refills Remaining | Prescription   | Facility  |
|-------------------|--------------------|-----------|-------------------|--|---|
| Refill in Process | 4/12/2013          | 7/14/2013 | 0                 | RX#1356424G<br>FINASTERIDE 5MG<br>TAB                | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Refill in Process | 4/17/2013          | 7/5/2013  | 2                 | RX#2070495<br>WARFARIN NA 1MG<br>TAB                 | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Refill in Process | 3/22/2013          | 6/21/2013 | 0                 | RX#4973800<br>DIGOXIN 0.25 MG<br>TAB                 | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process | 3/22/2013          | 6/21/2013 | 0                 | RX#4973802<br>FINASTERIDE 5 MG<br>TAB                | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process | 3/22/2013          | 6/21/2013 | 0                 | RX#4973804<br>METOPROLOL 25 MG<br>TAB                | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process | 3/22/2013          | 6/21/2013 | 0                 | RX#4973808<br>TAMSULOSIN 0.4<br>MG CAP               | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process | 3/22/2013          | 6/20/2013 | 0                 | RX#1590368D<br>DIGOXIN 0.25MG<br>TAB                 | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Refill in Process | 3/22/2013          | 6/20/2013 | 0                 | RX#1590369D<br>SIMVASTATIN 80MG<br>TAB               | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Active            | 3/13/2013          | 5/5/2013  | 0                 | RX#1458765E<br>BUPROPION HCL<br>150MG 12HR SA<br>TAB | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Active            | 12/20/2012         | 2/20/2013 | 0                 | RX#1615979D<br>LORATADINE 10MG<br>TAB                | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |

?Make medicine that was  
delivered page?

July 2, 2013

Still "0" on July 2, 2013.



**Refill Prescription Information  
(Active Prescriptions of ANTHONY OCONNELL)**

Last updated [07/02/2013 at 1033]

[Help](#)

| Refill Status | Refill Submit Date | Fill Date | Refills Remaining   | Prescription                                      | Facility  |
|---------------|--------------------|-----------|---------------------|---|---|
| Active        | 4/12/2013          | 7/14/2013 | 0                   | RX#1356424G<br>FINASTERIDE 5MG<br>TAB             | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Active        | 4/17/2013          | 7/5/2013  | 2                   | RX#2070495<br>WARFARIN NA 1MG<br>TAB              | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Active        | 3/22/2013          | 6/20/2013 | 0                   | RX#1590368D<br>DIGOXIN 0.25MG<br>TAB              | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Active        | 3/22/2013          | 6/20/2013 | 0                   | RX#1590369D<br>SIMVASTATIN 80MG<br>TAB            | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Active        | 3/22/2013          | 5/8/2013  | 0                   | RX#4973800<br>DIGOXIN 0.25 MG<br>TAB              | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
|               |                    |           | <b>*1 fill VA 1</b> |   |   |
| Active        | 3/22/2013          | 5/8/2013  | 0                   | RX#4973802<br>FINASTERIDE 5 MG<br>TAB             | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Active        | 3/22/2013          | 5/8/2013  | 0                   | RX#4973804<br>METOPROLOL 25 MG<br>TAB             | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Active        | 3/22/2013          | 5/8/2013  | 0                   | RX#4973808<br>TAMSULOSIN 0.4 MG<br>CAP            | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Active        | 3/13/2013          | 5/5/2013  | 0                   | RX#1458765E<br>BUPROPION HCL<br>150MG 12HR SA TAB | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Active        | 12/20/2012         | 2/20/2013 | 0                   | RX#1615979D<br>LORATADINE 10MG<br>TAB             | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |

July 3, 2013

"0" changes to "2" and "A" added to Rx# on July 3, 2013

The "Last Refills" of 5/9/13 have 2 refills added on 7/3/13



Refill Prescription Information (Active Prescriptions of ANTHONY OCONNELL)

Last updated [07/03/2013 at 1651]

Help ?

| Refill Status                | Refill Submit Date | Fill Date | Refills Remaining | Prescription   | Facility  |
|------------------------------|--------------------|-----------|-------------------|--|---|
| *PHVA 1<br>Refill in Process |                    | 9/19/2013 | 2                 | RX#4973800A<br>DIGOXIN 0.25 MG<br>TAB                | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process            |                    | 9/19/2013 | 2                 | RX#4973802A<br>FINASTERIDE 5 MG<br>TAB               | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process            |                    | 9/19/2013 | 2                 | RX#4973804A<br>METOPROLOL 25 MG<br>TAB               | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process            |                    | 9/19/2013 | 2                 | RX#4973808A<br>TAMSULOSIN 0.4<br>MG CAP              | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Active                       | 4/12/2013          | 7/14/2013 | 0                 | RX#1356424G<br>FINASTERIDE 5MG<br>TAB                | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Active                       | 4/17/2013          | 7/5/2013  | 2                 | RX#2070495<br>WARFARIN NA 1MG<br>TAB                 | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Active                       | 3/22/2013          | 6/20/2013 | 0                 | RX#1590368D<br>DIGOXIN 0.25MG<br>TAB                 | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Active                       | 3/22/2013          | 6/20/2013 | 0                 | RX#1590369D<br>SIMVASTATIN 80MG<br>TAB               | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Active                       | 3/13/2013          | 5/5/2013  | 0                 | RX#1458765E<br>BUPROPION HCL<br>150MG 12HR SA<br>TAB | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Active                       | 12/20/2012         | 2/20/2013 | 0                 | RX#1615979D<br>LORATADINE 10MG<br>TAB                | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |

9/16

Still "2" on September 16, 2013.



Refill Prescription Information (Active Prescriptions of ANTHONY OCONNELL)

Last updated [09/16/2013 at 0313]

Help

| Refill Status     | Refill Submit Date | Fill Date  | Refills Remaining | Prescription                            | Facility  |
|-------------------|--------------------|------------|-------------------|---|---|
| Refill in Process | 9/11/2013          | 11/29/2013 | 2                 | RX#2117259<br>WARFARIN NA<br>1MG TAB    | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Submitted         | 9/15/2013          | 9/19/2013  | 2                 | RX#4973800A<br>DIGOXIN 0.25<br>MG TAB   | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Submitted         | 9/15/2013          | 9/19/2013  | 2                 | RX#4973802A<br>FINASTERIDE 5<br>MG TAB  | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Submitted         | 9/15/2013          | 9/19/2013  | 2                 | RX#4973804A<br>METOPROLOL<br>25 MG TAB  | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Submitted         | 9/15/2013          | 9/19/2013  | 2                 | RX#4973808A<br>TAMSULOSIN<br>0.4 MG CAP | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |

9/17

"2" changes to "1" on September 17, 2013.

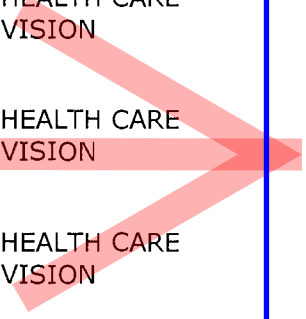


Refill Prescription Information (Active Prescriptions of ANTHONY OCONNELL)

Last updated [09/17/2013 at 0427]

Help ?

| Refill Status     | Refill Submit Date | Fill Date  | Refills Remaining | Prescription                      | Facility  |
|-------------------|--------------------|------------|-------------------|-----------------------------------|---|
| Refill in Process | 9/15/2013          | 12/8/2013  | 1                 | RX#4973800A DIGOXIN 0.25 MG TAB   | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process | 9/15/2013          | 12/8/2013  | 1                 | RX#4973802A FINASTERIDE 5 MG TAB  | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process | 9/15/2013          | 12/8/2013  | 1                 | RX#4973804A METOPROLOL 25 MG TAB  | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process | 9/15/2013          | 12/8/2013  | 1                 | RX#4973808A TAMSULOSIN 0.4 MG CAP | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process | 9/11/2013          | 11/29/2013 | 2                 | RX#2117259 WARFARIN NA 1MG TAB    | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |



11/30

Still "1" on November 30, 2013.



Refill Prescription Information (Active Prescriptions of ANTHONY OCONNELL)

Last updated [11/30/2013 at 0454]

Help ?

| Refill Status     | Refill Submit Date | Fill Date  | Refills Remaining | Prescription  | Facility  |
|-------------------|--------------------|------------|-------------------|---|---|
| Refill in Process | 11/25/2013         | 2/27/2014  | 1                 | RX#2117259<br>WARFARIN NA 1MG<br>TAB                | NORTHERN ARIZONA HEALTH CARE SYSTEM - PRESCOTT DIVISION |
| Refill in Process | 10/10/2013         | 12/27/2013 | 0                 | RX#5303370<br>BUPROPION 150<br>MG S.R. 12-HR<br>TAB | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process | 9/15/2013          | 12/8/2013  | 1                 | RX#4973800A<br>DIGOXIN 0.25 MG<br>TAB               | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process | 9/15/2013          | 12/8/2013  | 1                 | RX#4973802A<br>FINASTERIDE 5 MG<br>TAB              | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process | 9/15/2013          | 12/8/2013  | 1                 | RX#4973804A<br>METOPROLOL 25<br>MG TAB              | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Refill in Process | 9/15/2013          | 12/8/2013  | 1                 | RX#4973808A<br>TAMSULOSIN 0.4<br>MG CAP             | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |
| Active            |                    | 10/23/2013 | 1                 | RX#5302333<br>ATORVASTATIN 40<br>MG TAB             | SOUTHERN ARIZONA HEALTH CARE SYSTEM - TUCSON DIVISION   |



# Summary